

## Terms of use for F2x websites

### PLEASE READ THIS STATEMENT CAREFULLY BEFORE USING THIS SITE

#### Use of the site

The following are terms of a legal agreement between you and F2X. By accessing, browsing and/or using this web site, you acknowledge that you have read, understood, and agree, to be bound by these terms and to comply with all applicable laws and regulations. If you do not agree to these terms, do not use this web site.

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the implied warranties of fitness for a particular purpose, merchantability and non infringement.

F2X endeavours to ensure that this site is normally available 24 hours a day. It may, however, suspend access to this site without notice at any time and accepts no liability for any consequences of the site being unavailable for any reason.

Information may be changed or updated without notice. F2X may also make improvements and/or changes in the products, services and/or the programs described in this information at any time without notice.

#### **Links to and from other sites**

Hypertext links from this site to other sites are provided “as is” with no warranty, express or implied, for the information provided within those other sites. Any hypertext links to this site must go to the home page.

#### **Business relationships**

F2X makes no representations whatsoever about any other web site which you may access through this one. When you access a non-F2X web site, even one that may contain the F2X-logo, please understand that it is independent from F2X, and that F2X has no control over the content on that web site. In addition, a link to a non-F2X web site does not mean that F2X endorses or accepts any responsibility for the content, or the use, of such web site. It is up to you to take precautions to ensure that whatever you select for your use is free of such items as viruses, worms, trojan horses and other items of a destructive nature.

#### **F2X privacy practices on the web**

This Statement is effective as of 12<sup>th</sup> April 2011.

Your privacy is important to F2X; maintaining your trust is paramount to us.

This Statement discloses the information practices for F2X's and our affiliates' web sites, including what type of information is gathered and tracked, how the information is used, and with whom the information is shared.

You may be required to register to use the services available from this website. F2X may decline a registration request at its sole discretion. By registering for services, you agree to these Terms and agree that:

- The personal information that you are required to provide is true, accurate, current and complete in all respects.
- You will notify us immediately of any changes to the personal information by contacting F2X at the address on the “Contacts” page of this website.
- You agree not to impersonate any other person or entity or to use a false name or a name that you are not authorised to use.

F2X may at any time revise these terms by updating this posting. By using this web site, you agree to be bound by any such revisions and should therefore periodically visit this page to determine the then current terms to which you are bound.

### **Collection and management of personal data**

We will never release your personal details to any company outside F2X or its trusted third party suppliers for mailing or marketing purposes without seeking your permission in advance. We will treat all your personal information as confidential (although we reserve the right to disclose this information in the circumstances set out below). We will keep your details on a secure server and we will fully comply with all applicable UK Data Protection legislation in place from time to time.

However, we would like to keep you up to date with a range of products and services provided by F2X, which includes Vistanda and Instanda. This includes news of special events, promotions, product launches and brochures. We are constantly looking for ways to improve our services and so we may occasionally contact you for research purposes. We may contact you by post, telephone, SMS text messaging and/or email.

From time to time, we may also collect information that pertains to you indirectly through other sources, such as list vendors. When we do so, we ask the vendors to confirm that the information was legally acquired by the third party and that we have the right to obtain it from them and use it.

Please note that you do not have to provide any information to use this website, but if you do choose to withhold essential data you will not be able to access certain sections or facilities within the site. If you do not wish to be sent further information but wish to make full use of this site, please click the relevant box indicating this wish during registration.

You have the right to request a copy of any information we hold on you at any time, and to have that information corrected if it is inaccurate. If you wish to view any information you have submitted, please contact The Company Secretary, F2X, 6 Vantage Park, Huntingdon, Cambridgeshire, PE29 6SR. Nothing in these Terms and Conditions affects your rights under the Data Protection Act 1998.

When you access this website we may ask you to input and will collect personal information from you such as your name, email address, company name, address, telephone number, how you heard about us and a password. We may also collect information about where you are on the internet (eg the URL you came from, IP address, domain types like .co.uk and .com), your browser type, the country and telephone area code where your computer is located, the pages of our website that were viewed during your visit, the advertisements you clicked on, and any search terms that you entered on our website ("**User Information**"). We may collect this information even if you do not register with us.

You should be aware that this site is being monitored and may capture information about your visit that will help us improve the quality of our service.

We confirm that any personal information that you provide to us (or which is available on public registers) and any user information from which we can identify you, is held in accordance with the registration we have with the Data Commissioner's Office. We use your information only for the following purposes:

- To manage and meet your stated requirements
- For statistical purposes to improve this website and the service we offer
- To provide you with website content and advertisements.
- To administer this website.

- If you consent, to notify you of products, news, events and special offers that may be of interest to you.

In some cases, F2X uses suppliers located in various countries to collect, use, analyse, and otherwise process information on its behalf. It is F2X's practice to require such suppliers to handle information in a manner consistent with F2X's policies.

### **Promotional activities**

The information you provide to F2X, as well as the information we have collected about you indirectly, may be used by F2X for promotional purposes. Before we do so, however, we will offer you the opportunity to choose whether or not to have your information used in this way. You may at any time choose not to receive promotional materials from us by following the unsubscribe instructions included in each e-mail you may receive, by indicating so when we call you, or by contacting us directly.

Some of our offerings may be co-branded, that is sponsored by both F2X and third parties. If you sign up for these offerings, be aware that your information may also be collected by and shared with those third parties. We encourage you to familiarise yourself with their privacy policies to gain an understanding of the manner in which they will handle information about you.

If you choose to "Email This Page" to a friend or colleague, we will ask for their name and e-mail address. We will automatically send a one-time e-mail sharing the page you indicated, but will not use that information for other purposes.

- You agree that you do not object to us contacting you for any of the above purposes whether by telephone, email or in writing and you confirm that you do not and will not consider any of the above as being a breach of any of your rights under the Privacy and Electronic Communications (EC Directive) Regulations 2003.

Your personal information may be disclosed to other businesses within F2X and to reputable third parties who will help to manage our relationship with you. F2X requires all such third parties to treat your personal information as fully confidential and to fully comply with all applicable UK Data Protection legislation from time to time in place.

You should be aware that if we are requested by the police or any other regulatory or government authority investigating suspected illegal activities to provide your personal information and /or user information we are entitled to do so.

### **Cookies**

Cookies are small bits of text that your web browser software stores on your computer when you visit some websites. F2X uses cookies to make it easier to use our site and to allow us to improve the service to you, our customer. Our cookies do not collect sensitive information such as your name, address or financial details. The cookie simply holds the "key" that, once you've signed in, is associated with this information.

Because we rely on cookies to make your on-line experience easier and more tailored to your needs, your browser must be set to accept cookies before you can place an order with us. (You can change the cookie setting in your browser's preferences, usually found in the Edit menu.)

### **Law**

These terms shall be governed by and construed in accordance with English Law.